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TO

Commissioner for Patents

Mail Stop: Amendment

FROM

Michael J. Marcin, Esq. (Reg. No. 48,198) of Fay Kaplun & Marcin, LLP

(Customer No. 30636)

DATE

March 17, 2006

SUBJECT

U.S. Patent Appln. Serial No. 09/738,786

for System and Method for Managing Client Processes

NUMBER OF PAGES INCLUDING COVER: 7

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Please see attached.

Thank you.

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2 002/007

MAR 17 2006 101/01101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s)

McCombe et al.

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Serial No.

09/738,786

Filed

December 15, 2000

For

System and Method for Managing Client Processes

Group Art Unit

2155

Examiner

Bharat Barot

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Mail Stop: Amendment Commissioner for Patents (571) 273-8300

Date: March 17, 2006

Michael J. Marcin (Reg. No. 48,198)

TRANSMITTAL

In response to the Non-Final Office Action mailed December 27, 2005, please find an Amendment for filing in the above-identified application No fees are believed to be required. The Commissioner is hereby authorized to charge any additional fees to the Deposit Account of Fay Kaplun & Marcin, LLP No. 50-1492. A copy of this paper is enclosed for that purpose.

Respectfully submitted,

Dated: March 17, 2006

Michael J. Marcin, Reg. No. 48,198

Fay Kaplun & Marcin, LLP 150 Broadway, Suite 702 New York, New York 10038

Tel: (212) 619-6000 Fax: (212) 619-0276

[40101/01101]

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RESPONSE

In response to the Office Action mailed Dec. 27, 2005 in the above-identified application, please consider the following remarks: